

SEON WAN MYUNG

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<https://www.linkedin.com/in/seonwan/>

PORTFOLIO

Portfolio: <http://seonwan.espymath.com/>

UX TEAM LEADER / PRODUCT DESIGNER

As a Product Designer and UX Team Leader, I have been designing various products as well as leading various UX projects. Working closely with Clients, Development, and Product Management, I have produced various level of wireframes, conversed with clients, and delivery for the client. I possesses exceptional communication skills to users & stakeholders, and the ability to develop high-performance UX teams can handle any user experiences as well as technical requirements.

CORE COMPETENCIES

- Full Stack UX design/project lead
- Managing UX Projects
- Low/High Fidelity wireframe
- Information Architect
- New Product & Re-design
- Conceptual Design

DOMAIN KNOWLEDGE

- Software Testing & Test Automation
- Identity Manager & User Access Control
- Accessibility
- RPA (Robotic Process Automation)
- Test Data Manager
- Data Privacy

DESIGN SOFTWARE

- Axure RP, Figma, Adobe XD
- HTML, JavaScript, CSS, Bootstrap
- Illustrator, Photoshop, Dreamweaver
- Angular JS, React JS, ExtJS
- Python, PHP, MySQL
- Miro, MindManager, VISIO

EXPERIENCE

WORKSOFT, Richardson, TX

Oct 2019 – Feb 2022

The UX/UI Designer

Managed UX projects across multiple teams, designed new products, and re-designed home-grown products

- New Product Design (Building Products from the scratch and currently in GA) – Worksoft RPA (Robotic Process Automation) Orchestrator, and Process Intelligent 360
- Redesign - Worksoft CTM (Continuous Testing Manager), Portal, Business Report, Business Capture, Integration Gateway, Bookmark, and SAP Impact Analysis,
- Product UX Research, Competitive Analysis, Requirement Gathering, Customer Validation, Product Hi-Fidelity Wireframe/Prototype, Accessibility Implementation, Style Guide, and Pattern Library

THOMSON REUTERS, Carrollton, TX

June 2019 – Oct 2019

Sr. UX Designer / Contractor

- Redesign - Check Point Learning Systems (TAX & Accounting, Legal), LearnLive, & WebCast

CA TECHNOLOGIES (CURRENT BROADCOM), Plano TX

June 2013 – June 2019

Principal Product Designer/ UX Team Leader

- New Product Design - CA DevTest Suite, DevTest Community Edition, CA SV Catalog
- Redesign - CA ARD, CA Blazemeter, API Test, ITKO LISA, CA TDM (Test Data Manager)
- Design sprint and Design thinking (Design Studio)
- CA UX Standard/EDL
- Customer Validation Program (Design Partner Program)

CA TECHNOLOGIES, Plano TX

June 2009 – May 2013

Senior UX Product Designer/ Central UX Team Leader

- New Product Design - CA Mainframe Chorus, Identity Intelligence
- Redesign - CA APM, CA Identity Manager, Embedded Entitlements Manager, Role & Compliance Manager, CA eHealth, NetQoS, Oblicore, and CA Siteminder
- Product research and Usability testing

VERIZON, Irving TX

Oct 2000 – Feb 2009

Senior UI/Usability Engineer/Business Analysis

Managed UI Teams both USA and India.

- Managed UI Teams both USA and India
- Managed UCD Projects for Product Owner
- New Product Design - Enterprise Portal, cxPrice and iPrice
- New Products - cxOrder

EDUCATION

Ph.D., Industrial Engineering, Human Factors (HCI) and Operation Research

Texas Tech University, Lubbock, TX

Master, Industrial Engineering, Manufacturing and Human Factors

Texas Tech University, Lubbock, TX

INTERESTS

Mathematics and Statistics \ Conversation UI \ Big Data \ Natural Language \ Mind map